

Municipality of Pembina POLICY

SECTION: Infrastructure

NUMBER: INFR 01-
2022

TITLE: Water & Sewer Service Connection Repair
Policy, as Amended

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The purpose of this policy is to clarify who is responsible for sewer/water line installations, repairs or replacement in the Town of Manitou, LUD of Darlingford and LUD of La Riviere. All parts used in installation/repair/replacement must be new and meet the requirements as listed in the Municipality of Pembina, Municipal Standards Document.

WATER LINE RESPONSIBILITIES FOR PROPERTY OWNERS

The property owner is responsible of the water line from the building to the curb stop (shut off valve). The Municipality owns the line from the curb stop to the water main line.

A home or business insurance policy may cover water line insurance in the event that you experience damages to, but not limited to construction problems, freezing, a leak, break, tear, rupture and/or a collapse to your water service line. Homeowners are recommended to research all options with their insurance provider.

NEW WATER LINE INSTALLATION

The cost of installing new water lines and the hiring of a contractor to perform the work is the responsibility of the property owner.

REPAIRING WATER SERVICE LINES

- If the water line on private property has been damaged due to any reason including but not limited to construction problems, freezing, a leak, break, tear, rupture and/or collapse, the responsibility to hire a water contractor and to cover all repair cost rests entirely with the property owner.
- If water line issue is on Municipal Property including the curb stop (water shut off valve), the Municipality will be responsible to cover the cost of the repairs to the water service line.
- The homeowner can be responsible for some or all costs related to the damage and/or issue to the water service if they are proven negligent. The Municipality may invoice the property owner for the repair work, with payment due and payable within 30 days. Failure to pay on time will result in the outstanding invoice being applied to the land's real property taxes in accordance with Section 252 (2) of the Municipal Act.

INDIVIDUAL CURB STOPS

A property owner may request the utility dept turn off a municipal curb stop to allow for the installation of, or repair of, the main shutoff valve in the home. The Municipal Utility Dept reserves the right to schedule curb stop shutoffs as time allows between Monday and Thursday and under favourable weather conditions. (except in the case of an emergency)

When a municipal curb stop is not operational; the property owner may have a plumber freeze the residential service line to replace their main residential shutoff valve. The Municipality will reimburse this cost up to \$250.00, with proof of municipal approved main residential shutoff valve replacement and payment.

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Property owners **MUST** have an approved shutoff valve installed at the time of any renovation requiring water shutoff at the property owners' expense where none exists.

NEW SEWER LINE INSTALLATION

The cost of installing new sewer lines and the hiring of a contractor to perform the work is the responsibility of the property owner.

SEWER PIPE RESPONSIBILITIES FOR PROPERTY OWNERS

You own the sewer pipe from your building to the Municipal sewer main. This includes the part under your property and under the Municipality's property.

Your home or business insurance policy may cover sewer backup and/or sewer line insurance (In the event that you experience damages to, but not limited to construction problems, freezing, a leak, break, tear, rupture and/or a collapse to your sewer service line). Homeowners are recommended to research all options with their insurance provider.

SEWER BACKUP AND/OR DRAINAGE ISSUES

- Arrange & pay for a sewer cleaning contractor to clean your sewer.
- The sewer cleaning contractor may be able to clean out any debris or buildup and restore your sewer services.

REPAIRING THE SEWER (IF NECESSARY)

If there is an actual sewer blockage, damage or the sewer line needs to be repaired or replaced:

- Arrange and pay for a sewer contractor to make any repairs. When you hire a sewer contractor, the contractor will be responsible for;
 - a) Obtaining necessary approvals, utility clearances, etc.
 - b) Repair the sewer.

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MUNICIPAL RESPONSIBILITY

If the damage to a sewer line comes from tree roots or some other cause that may partially be the responsibility of the Municipality of Pembina, the Municipality will consider the reimbursement of 50% of the out-of-pocket expenses up to a maximum of \$2,500.00 of the expense, to the registered property owner upon receipt of copies and proof of paid invoices. This decision will be made by council and all decisions are final.

Approved by: Reeve and Council

Implementation Date:

Amended: Nov 15, 2022, Mar 28, 2024

Resolution No. 2022-248, 2024-047, 2025-194

Signatures:


Reeve Glenn Shiskoski


CAO Kat Bridgeman

